Standard Operating Procedure (SOP) for conducting Quality Reviews (QRs)

| 1. | The review shall start from the date of issuing letter for initiating QR | Day 1 |
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| | by the Quality Review Board (QRB) to Audit Firm Under Review | |
| | (AFUR). | |
| 2. | Technical Reviewer (TR) shall start the review process:- | |
| | establish contact with AFUR; | |
| | send Questionnaire (Appendix III) to AFUR for filling-up; | |
| | call for additional information from AFUR, if required; | |
| | start off-site review by making proper planning for the review | |
| | fix-up the date for starting on-site review. | |
| 3. | TR & his team shall visit the office of AFUR by fixing the date as per | |
| | mutual consent. Maximum one on-site visit for 7 days. Can be | |
| | extended upto 14 days subject to prior approval of Chairperson, | |
| | QRB. | |
| 4. | Upon completion of on-site review, Technical Reviewer shall issue | |
| | preliminary report to AFUR with a copy to QRB. | |
| 5. | AFUR to submit reply on the preliminary report to TR within | |
| | reasonable time. TR to immediately forward the reply of AFUR to QRB. | |
| 6. | TR to submit Final Report to QRB in the prescribed format within 45 | Day 45 |
| | days from the date of intimation of the assignment to AFUR. | |
| | • TR to submit hard copy and soft copy of his Report to QRB. | |
| | • TR to also send a copy of Annual report of the | |
| | company/entity for the year. | |
| | • TR is also required to enclose a copy of the Preliminary report and the reply of AFUR on the preliminary report. | |
| | • TR shall also send a copy of the final report to AFUR. | |

| 7. | In case review report is delayed for whatever reason (whether on account of TR or AFUR), TR is required to seek extension of time from the QRB secretariat. Upto 45 days extension can be given by the QRB Secretariat on case to case basis. Upto 90 days extension (in total) can be given by the Chairperson, QRB on case to case basis. | |
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| 8. | In case, final review report is not received within the stipulated period or extended period, as above, and in cases where TR/AFUR do not comply with the requirements asked for by the QRB or do not supply information called for by the QRB, clarification may be sought from the TR/AFUR concerned (who is responsible for the delay or who has not complied with the requirements/supplied information), as per following:- 1st communication may be sent, by way of letter by speed post/registered post and e-mail, seeking clarification for non-compliance within 30 days. The letter will clearly state the requirement/information asked for, non-compliance from the TR/AFUR, as the case may be, and the action which may be initiated in terms of the requirements of Clause (2) of Part III of First Schedule of the Chartered Accountants Act, 1949 in respect thereof. | |
| | In case of no response/ no satisfactory response on the 1st communication, a reminder may be issued, in the same manner as the 1st letter, seeking reply within 15 days. In case still no response is received to the above two | |
| | communications, a 2 nd reminder may be issued, in the same manner as the 1 st letter, seeking reply within 7 days. | |
| | In case satisfactory reply is received after any of the above 3 stages, the matter shall be dealt with in accordance with the | |

| | manner specified in this SOP. In case of no response/ no satisfactory response to the above, matter may be placed before Quality Review Board through QRG-I for its consideration. | |
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| 9. | AFUR to send their submissions on the Final Report to QRB within 7 days of receipt of the final report. AFUR to also mark a copy of their submissions to TR. | Day of receipt of report as above + 07 days |
| 10. | In case of delay in receipt of the reply from AFUR, the procedure as specified at serial numbers 7 and 8 may be followed. | |
| 11. | Upon receipt of the reply of AFUR on the Final Report, TR shall submit to QRB within next 7 days a summary of his findings in the specified format incorporating reply of AFUR on the final report and his final comments. | Day of receipt of reply from AFUR as above + 07 days |
| 12. | In case of delay in receipt of the inputs from TR, the procedure as specified at serial numbers 7 and 8 may be followed. | |
| 13. | Consideration of the final report of TR alongwith the reply of the AFUR on the final report and the summary from TR at the meeting of the QRG-I. In case of a joint audit, review reports of all the joint auditors, subjected to review, should be considered together, as far as possible. | |
| 14. | QRG-I may call for additional details/ information from the concerned TR and/or AFUR, if needed. | |
| 15. | QRG-I may also interact with the concerned TR, if needed, at a meeting and request him/her to explain/present his/her final report | |

| | to the QRG-I in certain circumstances, by recording reasons for doing so, including: Where interaction with the TR is necessarily warranted to seek clarifications/further details on certain issues in the report enabling the QRG-I to make necessary recommendations to the QRB. Where there are complete differences between the observations of the TR and the views of the AFUR to the extent that an interaction with the TR and/or AFUR is considered necessary. Where the QRG-I is dissatisfied with the quality of the review report of the TR enabling the TR to have a better understanding of the expectations of the QRB from him/her. | |
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| 16. | QRG-I may also interact with the concerned AFUR, if needed, at a meeting in certain special circumstances and request the AFUR to explain/present their views enabling the QRG-I to make necessary recommendations to the QRB. | |
| 17. | In case of delay in receipt of detail/information/clarification from TR/AFUR or in case TR/AFUR do not provide the details/information/clarification asked for by the QRG-I, the procedure as specified at serial numbers 7 and 8 may be followed. | |
| 18. | Upon consideration of the reports, QRG-I may also seek guidance of the QRB on any matter, if considered necessary, before making its recommendations to the QRB. | |
| 19. | QRG-I to make its recommendations to the QRB for its consideration. | |
| 20. | QRG-I's recommendations on the quality of audit by the auditor of a Public Sector Undertaking (PSU) should be furnished to the Office of the Comptroller and Auditor General of India (C&AG), on case to | |

| 21. QRB to consider the recommendations of the final report of the TR, the reply of the AFUR to details/information submitted, if any and views, if any, in respect of the report on the auditor of a PSU. 22. QRB may, after due consideration of the comments of the Office of the C&AG, if any decide whether QRG-I's recommendation otherwise. The QRB may, suo moto, take such may deem appropriate including: Issuing necessary instructions to the QB | hereon and additional the O/o the C&AG's | |
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| comments of the Office of the C&AG, if any decide whether QRG-I's recommendation otherwise. The QRB may, suo moto, take suc may deem appropriate including: | | |
| Issuing necessary instructions to the Qimatter and place its recommendation more details from the TR/AFUR, if need Such further action as may be considered If the QRB decides against the recommendation in its report, the QRB shall record the reason | wherever applicable, may be accepted or h further action, as it G-I to re-consider the ns again after calling ed; d appropriate. | |